

Support for Standardized Reason Codes

The reason codes that are specified when all or part of an order is returned or replaced can now be standardized across a merchant's projects. The same name can now be defined in multiple projects for use in specifying the same or similar issues that cause customers to return or replace a merchant's products.

Enhancements	
1.	The reason codes defined for return/replace orders in System Admin>Orders>Reason Codes can now be standardized across a merchant's projects.

Business Benefit

With standardized reason codes, merchants are better able to track customer complaints to identify quality issues and frequency problems.
