

EDGE Tax Calculation Services

Introduction

This guide describes the procedures and settings you can use to configure third party tax calculation services for the Jagged Peak EDGE eCommerce platform.

Tax Calculation Services

The third party tax calculation services supported in EDGE provide real-time tax calculation support via secure Internet connection for orders placed through a merchant's Agile website, through the EDGE Customer Service and Manual Order portals or through Order Import. Each of the supported tax calculation services are designed to manage complicated tax compliance regulations by state/province, local and other taxing authorities within the United States and Canada. In the case of Avalara and CyberSource, international support is also provided. The services instantly apply the correct sales tax based on product taxability rules, relevant exemption status and precise, roof-top-level geolocation and address-validation technology.

You can use the field below to search for information using a full or partial topic title or relevant key words:

Scope

The configuration and settings described here are applicable to EDGE Version 6i.15.0 and above.

Distribution

The information provided in this guide may be viewed by and distributed to both internal Jagged Peak employees and Jagged Peak clients.

Contact

If you need additional information or assistance, please get in touch with your Jagged Peak account executive or contact Jagged Peak using one of these options:

- Call us at:
 - **Telephone:** 1-813-637-6900
 - **Toll Free:** 1-800-430-1312
- Visit our website at jaggedpeak.com and click [CONTACT US](#).
- For EDGE Support, send an email to EDGESupport@jaggedpeak.com.

Procedures



Follow the procedures below in the order listed to configure EDGE tax-related functions and enable tax calculation services providers.

Procedures:

- [Verify Tax Services Providers Supported Features](#)
 - [Before You Begin: Obtain Tax Services Provider Information](#)
 - [Configure EDGE Tax Related Project Settings](#)
 - [Verify Fulfillment Provider Settings](#)
 - [Configure EDGE Tax Classes](#)
 - [Configure and Activate Tax Exempt Status](#)
 - [Configure Tax Rates](#)
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