

Ordered Line Quantity Retained after Cancellation

EDGE now retains a record of the original ordered quantity when any portion of an order line is cancelled in EDGE via **Orders>Release Management>Cancellations** or via an **Order Shipped** OpenTools message. This enables merchants to track and report on the demand for each SKU included in every original sales order and relay the applicable cancellation details to their enterprise resource planning (ERP) and data warehouse (DWH) systems.

Record of the original quantity is retained at the database level and is also reflected on the EDGE **Order Detail** page for standard catalog items when the original ordered quantity is different than the latest quantity reflected on the EDGE Order Detail page.

 FYI . . .

Refer to item #4 in [OpenTools Message Enhancements](#) for related information.

Enhancements

1. A new "Original Quantity" column has been added for the **Item Information** section of the **Order Details** page.

 **Note:**

*For standard catalog items, the "Ordered Quantity" column is displayed only when the original ordered quantity is different than the most current quantity on the **Order Details** page.*

Business Benefit

Having a record of the original ordered quantity provides merchants with more complete details of the order history after a cancellation.